

# uCertify

## Course Outline

**Certificate in Product Ownership Analysis (IIBA-CPOA)**



04 Aug 2025

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## 1. Course Objective

Get certified by the leading authority in business analysis, IIBA with the course Certificate in Product Ownership Analysis (IIBA-CPOA). The course is the IIBA Guide to Product Ownership Analysis, which assists teams to create and deliver exceptional products and services, for their customers and stakeholders, with proven practices cultivated from Traditional Product Ownership, Agile business analysis, Product management, and so on. The course is a complete learning package to make you prepare for IIBA-CPOA certification with the IIBA-CPOA test prep.

## 2. Pre-Assessment

Pre-Assessment lets you identify the areas for improvement before you start your prep. It determines what students know about a topic before it is taught and identifies areas for improvement with question assessment before beginning the course.

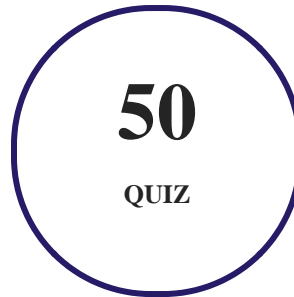
## 3. Exercises

There is no limit to the number of times learners can attempt these. Exercises come with detailed remediation, which ensures that learners are confident on the topic before proceeding.

**143**  
EXERCISES

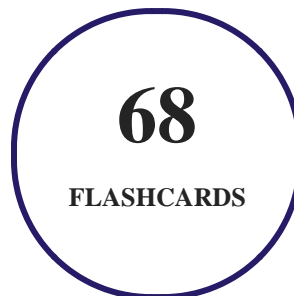
## 4. Quiz

Quizzes test your knowledge on the topics of the exam when you go through the course material. There is no limit to the number of times you can attempt it.



## 5. flashcards

Flashcards are effective memory-aiding tools that help you learn complex topics easily. The flashcard will help you in memorizing definitions, terminologies, key concepts, and more. There is no limit to the number of times learners can attempt these. Flashcards help master the key concepts.



## 6. Glossary of terms

uCertify provides detailed explanations of concepts relevant to the course through Glossary. It contains a list of frequently used terminologies along with its detailed explanation. Glossary defines the key terms.



## 7. Expert Instructor-Led Training

uCertify uses the content from the finest publishers and only the IT industry's finest instructors. They have a minimum of 15 years real-world experience and are subject matter experts in their fields. Unlike a live class, you can study at your own pace. This creates a personal learning experience and gives you all the benefit of hands-on training with the flexibility of doing it around your schedule 24/7.

## 8. ADA Compliant & JAWS Compatible Platform

uCertify course and labs are ADA (Americans with Disability Act) compliant. It is now more accessible to students with features such as:

- Change the font, size, and color of the content of the course
- Text-to-speech, reads the text into spoken words
- Interactive videos, how-tos videos come with transcripts and voice-over
- Interactive transcripts, each word is clickable. Students can clip a specific part of the video by clicking on a word or a portion of the text.

JAWS (Job Access with Speech) is a computer screen reader program for Microsoft Windows that reads the screen either with a text-to-speech output or by a Refreshable Braille display. Student can easily navigate uCertify course using JAWS shortcut keys.

## 9. State of the Art Educator Tools

uCertify knows the importance of instructors and provide tools to help them do their job effectively. Instructors are able to clone and customize course. Do ability grouping. Create sections. Design grade scale and grade formula. Create and schedule assessments. Educators can also move a student from self-paced to mentor-guided to instructor-led mode in three clicks.

## 10. Award Winning Learning Platform (LMS)

uCertify has developed an award winning, highly interactive yet simple to use platform. The SIIA CODiE Awards is the only peer-reviewed program to showcase business and education technology's finest products and services. Since 1986, thousands of products, services and solutions have been

recognized for achieving excellence. uCertify has won CODiE awards consecutively for last 7 years:

- **2014**

1. Best Postsecondary Learning Solution

- **2015**

1. Best Education Solution
2. Best Virtual Learning Solution
3. Best Student Assessment Solution
4. Best Postsecondary Learning Solution
5. Best Career and Workforce Readiness Solution
6. Best Instructional Solution in Other Curriculum Areas
7. Best Corporate Learning/Workforce Development Solution

- **2016**

1. Best Virtual Learning Solution
2. Best Education Cloud-based Solution
3. Best College and Career Readiness Solution
4. Best Corporate / Workforce Learning Solution
5. Best Postsecondary Learning Content Solution
6. Best Postsecondary LMS or Learning Platform
7. Best Learning Relationship Management Solution

- **2017**

1. Best Overall Education Solution
2. Best Student Assessment Solution
3. Best Corporate/Workforce Learning Solution
4. Best Higher Education LMS or Learning Platform

- **2018**

1. Best Higher Education LMS or Learning Platform

2. Best Instructional Solution in Other Curriculum Areas
3. Best Learning Relationship Management Solution

- **2019**

1. Best Virtual Learning Solution
2. Best Content Authoring Development or Curation Solution
3. Best Higher Education Learning Management Solution (LMS)

- **2020**

1. Best College and Career Readiness Solution
2. Best Cross-Curricular Solution
3. Best Virtual Learning Solution

## 11. Chapter & Lessons

uCertify brings these textbooks to life. It is full of interactive activities that keeps the learner engaged. uCertify brings all available learning resources for a topic in one place so that the learner can efficiently learn without going to multiple places. Challenge questions are also embedded in the chapters so learners can attempt those while they are learning about that particular topic. This helps them grasp the concepts better because they can go over it again right away which improves learning.

Learners can do Flashcards, Exercises, Quizzes and Labs related to each chapter. At the end of every lesson, uCertify courses guide the learners on the path they should follow.

## Syllabus

### Chapter 1: Purpose of this document

- The IIBA Guide to Product Ownership Analysis
- Who Should Use This Guide?
- POA Personas

## Chapter 2: Evolving Product Ownership to POA

- Product Development
- Product Owners Using Agile
- Product Ownership Analysis
- The Product Owner Role and POA
- Product Ownership Analysis Framework
- Value of the POA Framework

## Chapter 3: Understanding Product Ownership Analysis

- Integrating Business Analysis and Product Ownership
- Integrating Agile Business Analysis and POA

## Chapter 4: Agile Product Management

- How Organizations Manage Products
- Product Lifecycle
- POA and Agile Planning Horizons

## Chapter 5: The POA Framework



- Apply Foundational Concepts
- Cultivate Customer Intimacy
- Engage the Whole Team
- Make an Impact
- Deliver Often
- Learn Fast
- Obsess About Value

## Chapter 6: POA Techniques

- Backlog Refinement
- Business Cases
- Collaborative Games
- Customer Journey Map
- Decision Modeling and Analysis
- Definition Concepts (Ready, Delivery, and Done)
- Empathy Map
- Focus Groups
- Human-Centered Design for Products

- Job Stories
- Kano Analysis
- Metrics and Key Performance Indicators
- Minimal Viable Product
- Non-Functional Requirements Analysis
- Personas
- Problem Definition and Analysis
- Product Backlog Management
- Product-Market Fit
- Product Roadmap
- Real Options
- Reviews
- Risk Analysis and Management
- Spikes
- Stakeholder Lists and Maps
- Story Mapping
- Value Modeling
- Value Proposition Canvas

- Value Stream Mapping
- Visioning

## 12. Practice Test

uCertify provides full length practice tests. These tests closely follow the exam objectives and are designed to simulate real exam conditions. Each course has a number of test sets consisting of hundreds of items to ensure that learners are prepared for the certification exam.

### Here's what you get

**50**

PRE-ASSESSMENTS QUESTIONS

**50**

POST-ASSESSMENTS QUESTIONS

### Features

Each question comes with detailed remediation explaining not only why an answer option is correct but also why it is incorrect.

#### Unlimited Practice

Each test can be taken unlimited number of times until the learner feels they are prepared. Learner can review the test and read detailed remediation. Detailed test history is also available.

Each test set comes with learn, test and review modes. In learn mode, learners will attempt a question and will get immediate feedback and complete remediation as they move on to the next question. In test mode, learners can take a timed test simulating the actual exam conditions. In review mode,

learners can read through one item at a time without attempting it.

### 13. Post-Assessment

After completion of the uCertify course Post-Assessments are given to students and often used in conjunction with a Pre-Assessment to measure their achievement and the effectiveness of the exam.

You can't stay away! Get

 3187 Independence Drive  
Livermore, CA 94551,  
United States  +1-415-763-6300  support@ucertify.com  www.ucertify.com